



RETURNS FORM

- * **Full Price Items:** Can be returned within 7 days of purchase with tags for a store credit.
- * **Sale Items:** Can be returned within 7 days of purchase with tags for a store credit.
- * **Exchanges:** We do not offer exchanges. For change of mind if made within an acceptable time frame, a store credit will be issued.
- * **Refunds:** Customers who receive a product/s with a manufacturing fault are entitled to a full refund. Please send a picture with this Returns Form showing defect to a claim refund.

Return postage is at the customer's own expense unless the item is deemed as faulty or you were sent an incorrect item.

STEP 1: PLEASE FILL OUT YOUR INFORMATION BELOW

NAME:

ORDER/INVOICE NUMBER:

MOBILE NUMBER:

E-MAIL ADDRESS:

STEP 2: PLEASE TICK A BOX

I would like a store credit (eGift Voucher)

My item is faulty. I'd like a refund

My item is faulty. I'd like a store credit (eGift Voucher)

STEP 3: PLEASE LIST ITEM/S FOR RETURN

ITEM NAME _____ REASON IN DETAIL _____

ITEM NAME _____ REASON IN DETAIL _____

ITEM NAME _____ REASON IN DETAIL _____

Please return your package to the following address:

SILVER PETALS PTY LTD
Returns Department
318 Hurlsey Road
Milperra, NSW 2214
Australia